

How do I transfer my funds to and from my wallet

1. **LOG IN** to your client portal.

2. The **INTERNAL TRANSFER OPTION** is displayed as follow where you are able to transfer your funds to and from your wallet.
3. Choose where you want to transfer the funds from.

4. Enter the **AMOUNT**.

5. Enter profile **PASSWORD** to process transaction.

To ensure the security of your account, we employ anti-flood intelligence software for our internal transfer system. If you process an internal transfer for the same amount within a short period of time, the system will temporarily suspend the option from your account. If you experience any issues due to this suspension, please send a high priority ticket to our support desk for assistance.